SHOWBIE GUIDE FOR PARENTS

TIPS, QUESTIONS AND EXPLANATIONS

WHAT IS SHOWBIE?

Showbie is an app used by teachers to assign, collect, and review student work.

Showbie keeps student work organized by classes and assignments. At a glance, students can see their upcoming assignments and due dates so they can prioritize their work.

Students can provide responses to assignments or annotate worksheets directly in the app in the form of text comments, the pen tool (which allows them to draw and write directly on the page) and pinned voice notes. They can also submit work to Showbie from virtually any other app, with some of the most popular being iMovie and Book Creator.

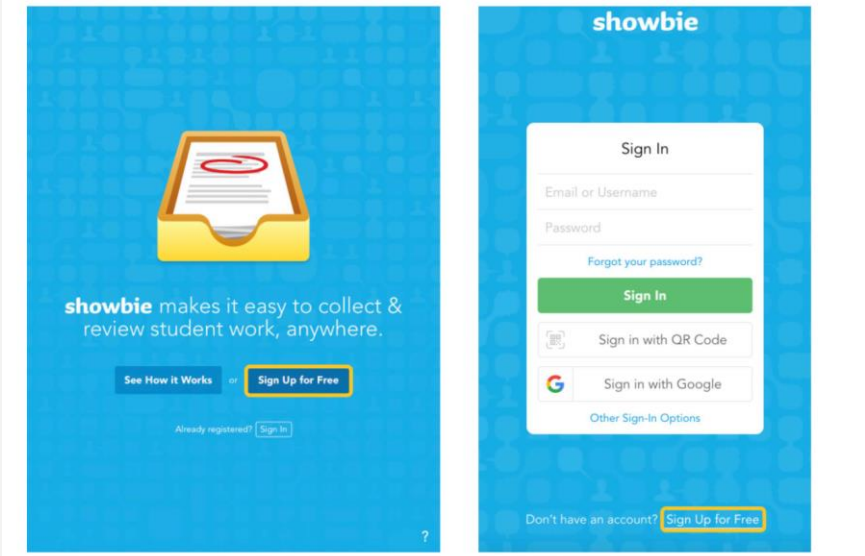
Likewise, teachers can provide grades as well as rich feedback in the form of voice notes, annotations, and videos.

SIGNING UP AS A PARENT ON SHOWBIE

- https://support.showbie.com/en/articles/3041216-signing-up-as-a-parent

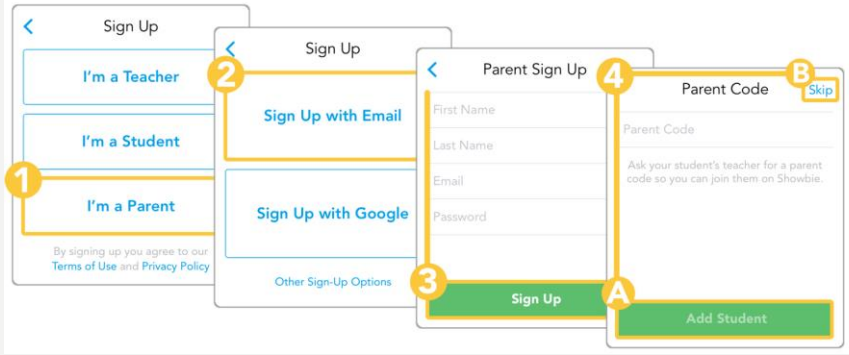
- You will need a parent code from the class teacher: https://support.showbie.com/en/articles/1420314-accessing-your-child-s-work-on-showbie-with-a-parent-account

- If you cannot see your child's account, please ask the teacher to allow you parent access. Teachers need to enable this on each account.



From left to right: iOS and Web

Tap on *Sign up for Free* and you're on the way to making an account!



REMOVING STUDENTS FROM YOUR PARENT ACCOUNT.

- This is useful for pupils who have moved onto High School and you no longer need to see their primary school account.

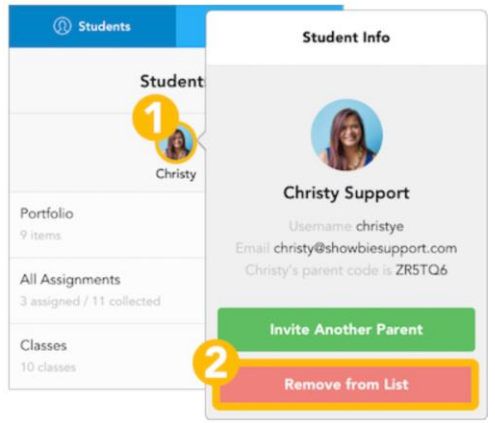
Removing Students (Parents Only)

Remove a student from your parent account

Written by Carvin Palanca
Updated over a week ago

Before you start, this guide is for parent accounts only and removing students from their account. If you are a teacher and would like to remove students from your class list, please read this guide instead.

Here's how you can remove a student from your list:



- Tap on the profile picture of the student you'd like to delete
- Tap *Remove from List*
- Please read the message carefully!
- Tap *Remove*

Don't see the same options as the screenshot above?

This guide is intended for parents who would like to remove students from their account. If you have a teacher account, you won't see the same options as above. If you'd like to remove students from your class list, please read this guide instead.

INVITING ANOTHER PARENT TO MY CHILD'S SHOWBIE ACCOUNT

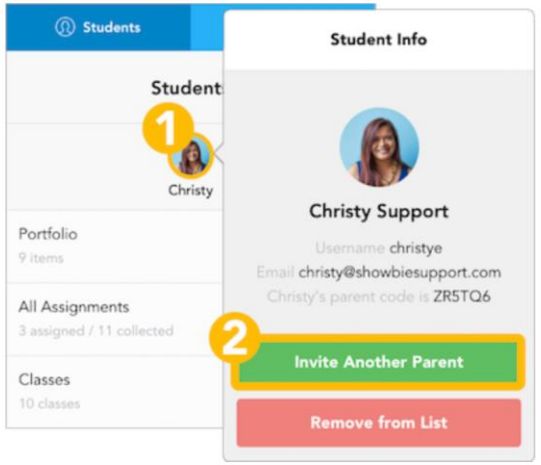
Inviting Another Parent

More than one parent can add a child while using the same parent code

Written by Carvin Palanca
Updated over a week ago

It takes a community to raise a child

Showbie lets you email an invitation to another parent you would like to also stay informed on your child's school work.



- Tap on the profile picture of the student you would like to invite another parent for
- Tap *Invite Another Parent*

Update Indicators

Teachers and students can always see what's new in their classes and assignments.

When you notice a blue arrow strip next to an item in Showbie, it means something has been added or changed. Icons appear throughout Showbie to provide useful information. For example, the paper clip indicates work submitted by the student while the red clock shows up indicating when an assignment has been submitted late. View the full guide on Showbie Symbols.

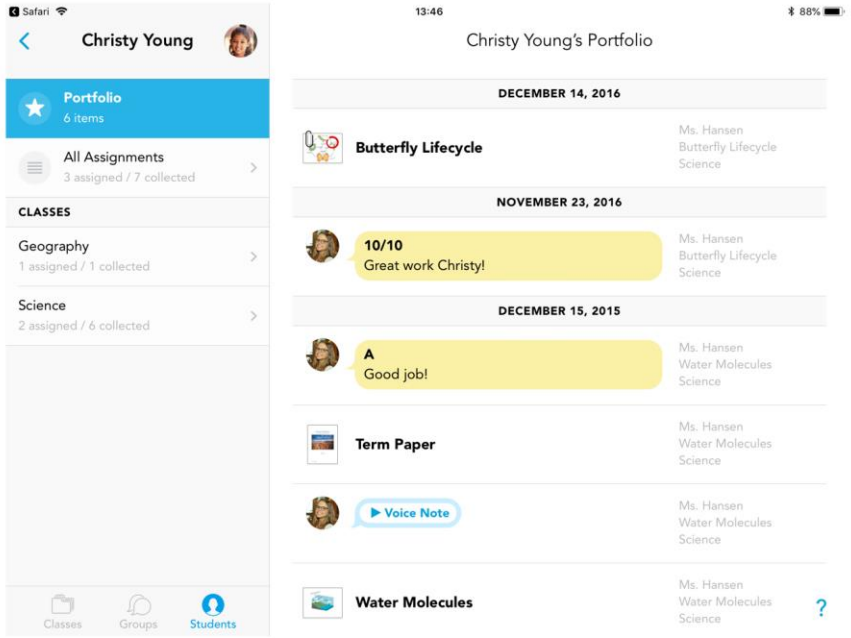
Blue arrow	There's been a new change to this class/assignment
Blue bar	New additions or changes in this assignment folder
Red bar	New additions or changes were made after the due date
Red circle	The teacher has given feedback to this student
Paper clip	The student has submitted work
Paper clip w/red clock	The student has submitted work after the due date

WHAT DO THE ICONS MEAN?

You will notice some of these icons on pupil work which has been submitted or returned.

Student Portfolios

Students have their own personal portfolio that showcases examples of their best work from any of their classes and assignments, either curated themselves or by their teacher. Portfolios are a great way for students to reflect on their previous work, and they're an easy way to keep parents updated! Learn more about what parents can access in Showbie.



Example Portfolio. This is Christy Young's Portfolio where she can keep track of her best work. Ms. Hansen has some feedback for Christy on her Water Molecules assignment (in the form of a voice note). It also looks like Christy did very well on her Term Paper with Ms. Hansen giving her a grade of A. Well done, Christy!

WHAT ARE PORTFOLIOS?

We will be using this section of Showbie along with our trembly learning overviews and Learning Journey booklets.

This section will show a piece of work which has been successful in meeting the criteria in the Learning Journeys.

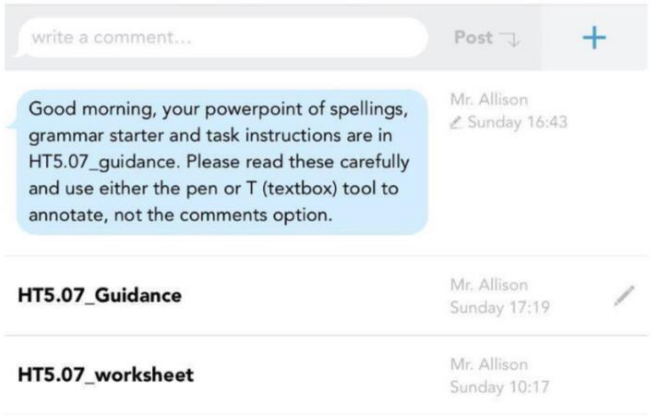
The Learning Journey will them be stamped and dated.

HOW DOES MY CHILD UPLOAD TO SHOWBIE?

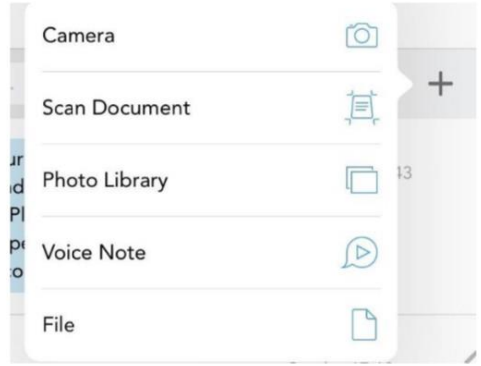
- This will most commonly be done in the classroom.
- If your child needs to upload a piece of work from home, the following steps should be taken:

Uploading to Showbie

This is how you upload a document, image, photo, video or voice note to Showbie.



To upload to Showbie you must press on the '+' button. This will then give you a list of options.



- The first option is CAMERA. This will take you to your camera (if access has been granted) and you can take a live video or photograph.
- The second option is SCAN DOCUMENT. This allows you take a photo of a completed activity that is on paper or has been printed off. It will reduce the image to only the piece of work and will crop out the background.
- The third option is PHOTO LIBRARY. This will take you to the gallery of photos and videos already on your device. This allows you to take a photo or video and upload it to Showbie later.
- The fourth option is a VOICE NOTE. It works exactly the same as a voice note on a document.
- Finally, the fifth option is a FILE. This will take you to a file that is saved on the device. This could be the activity that you have downloaded from Showbie to complete in a different app. You would then just upload this to Showbie or share from the app that you have used to complete the activity.

HELP!

- Showbie keeps crashing or won't open.
- https://support.showbie.com/en/articles/1420325-showbie-is-crashing

Showbie is Crashing

Why does Showbie keep crashing? Uninstalling the app is a quick and easy fix!

Written by Carvin Palanca
Updated over a week ago

Showbie is tired 😴

If Showbie is crashing, please follow these steps to try to resolve the issue:

1. Upgrade to the latest version of the app. Download here.
2. Logout of the Showbie app and then log back in. Click here if you forgot your password.
3. Try turning off your device and turning it on again. Doing that resets your iPad's memory.
4. Uninstalling and reinstalling the app can also help!

If none of the above works for you, please let us know and contact us through the Showbie app (tap ? icon in bottom right corner). Here are other ways to contact Showbie support. Please include as much detail as possible including your iPad model, OS and app version, and when the crashes occur most often.

SHOWBIE –PARENT TUTORIAL

- https://www.youtube.com/watch?v=tWHDDXFYKnM